

Quality: l'Atelier involved!

Since 1994, the kites of l'Atelier are made in France, in the heart of Burgundy. The manufacture of each kite is the subject of the greatest care. From the cutting to the sewing, all the operations are carried out by hand, in an artisanal way. For this reason, each model can be considered a unique piece carried out with the greatest preoccupation of quality and a reliability.

For all these reasons, l'Atelier is the first kite manufacturer to offer a contractual life warranty including the replacement of your old sail.

**This no-time-limit warranty covers manufacturing defects
as well as the natural wear of the sail.**

This warranty exclusively covers the sail of the Plasma

The warranty does not cover damage due to external causes.

Warranty registration

You must fill out the registration form and send it back within 15 days of purchase, or the warranty shall not be effective.

If you give or sell your Plasma, the new owner shall register for the warranty to remain valid.

Warranty howto

Whenever you encounter a problem, contact us at support@atelierkites.com and describe the problem. Send a digital photo for a detailed diagnostic. If the sail needs to be repaired or replaced, we will provide a return code allowing you to return the sail. It is preferable to send the sail on its own so that it fits into a bubble envelop. We will receive your sail and return it as soon as possible.

Only l'Atelier will decide about the need for potential repairs or replacements of the sail.

Shipping costs

When using an envelop, you will pay shipment for the way to l'Atelier, and l'Atelier will pay shipment for the way back to you (other formats: please contact us).



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Warranty Registration Form,
To be returned within 15 days of purchase to:

l'Atelier
Life Warranty
4 rue de l'hôpital
89200 AVALLON
FRANCE

To be filled out by **the dealer** :

Exact name of the kite: Plasma	
Purchase date	Dealer stamp here
This registration form should be returned completed within 15 days of purchase (purchase date written above by the dealer).	

To be filled out by **the owner** :

First Name	Last Name
Address	
Zip Code	Town
Country	Phone
E-mail address	

I authorize l'Atelier to keep these data relating to me and use them to send to me any information relating to their products. These data neither will be sold, nor yielded to thirds.

I have read the conditions of application of the life warranty offered by l'Atelier. I have understood that this warranty does not allow me to return a product without prior diagnosis and prior agreement on behalf of l'Atelier.

Place	Date
Owner signature	